



Contacts



alessandro_quarta@icloud.com

Education

ISIS J.M. KEYNES - GAZZADA (VA)

Diploma in Computer Science and Telecommunications

Languages

Italian Native language.

English B2

About me

Passionate about technology, travel and photography, always seeking new experiences and capturing unique moments

Alessandro Quarta

IT Support Engineer & Special Tasks

Professional Experience

2021 - ONGOING | HUGO BOSS

Support Engineer & Special Tasks

IT Support and Helpdesk

- First and second-level support for Windows and macOS for 700 users in Switzerland, Italy, and Poland
- Management of Active Directory, workstations, and company hardware and software
- Preparation and deployment of Windows and macOS PCs
- Creation of IT guides and documentation

Mobile Device Management

- Support for corporate iPhones and iPads and management of carrier provider offers

Meeting Room and Videoconference Management

- Management and technical support for conference rooms and videoconferencing
- Design of new conference rooms in collaboration with internal facilities and external partners

Vendor and Cost Optimization

- Vendor management and negotiations for hardware, software, and IT services
- Optimization of IT costs

Content Creation & Events

- Production of video and photo content for internal events and live streaming
- Use of Adobe Suite for video, photo, and graphic creation

2021 | BALLY

IT Infrastructure & Security Intern

- Maintenance and management of file servers
- Management of Azure Active Directory
- Implementation and management of Microsoft Endpoint MDM
- System security monitoring
- Workplace coordination

Interpersonal skills

I am a team-oriented person, capable of working effectively in a group and adapting to different dynamics. I can manage situations under pressure and enjoy tackling challenges with a proactive approach. I am always ready to find quick and effective solutions